EPS Channel User Manual

Alcatel Lucent Enterprise Communication Device Business

Web: www.aledevice.com; www.al-enterprise.com

Email: sales.alesip@al-enterprise.com

Disclaimer

While efforts were made to verify the completeness and accuracy of the information contained herein, this document is provided "as is". For more accurate information concerning cross compatibility, product limits, software policy, and feature lists, please refer to accurate documents published on the Business Partner Website.

In the interest of continued product development, ALE International reserves the right to make improvements to this documentation and the products it describes at any time, without notice or obligation.

Contents

1. Introduction

1.1 General Description

EPS (Easy Provisioning Server) is a cloud based service that provides centralized deployment, device management, account management, configuration management, task management, user management, monitoring, and other features. EPS also supports pre-configuration of offline devices and the automatic configuration of phones at any time during deployment for zero-touch management.

2. Supported Browsers

Browser	Version
Google Chrome	Chrome 57+
IE	IE 10+
Firefox	Firefox 66+

3. Supported devices

Model	Version
M3	2.12.04
M5	2.12.04
M7	2.12.04

4. Getting Started

4.1 Log in to EPS as a Channel User

1. Enter the EPS domain name in the browser: (https://eps.aledevice.com).
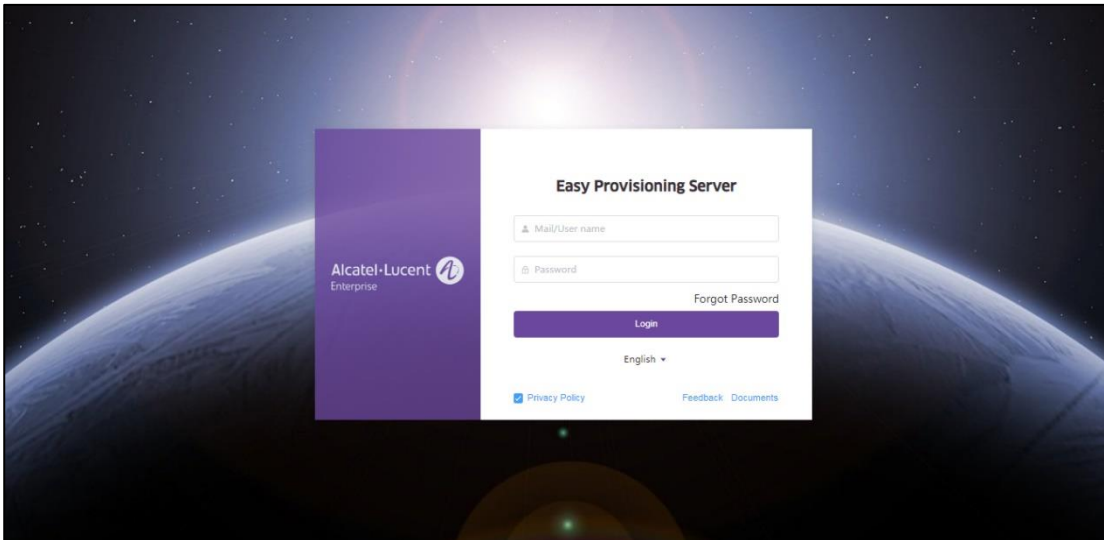
2. Select the required language from the drop-down box.

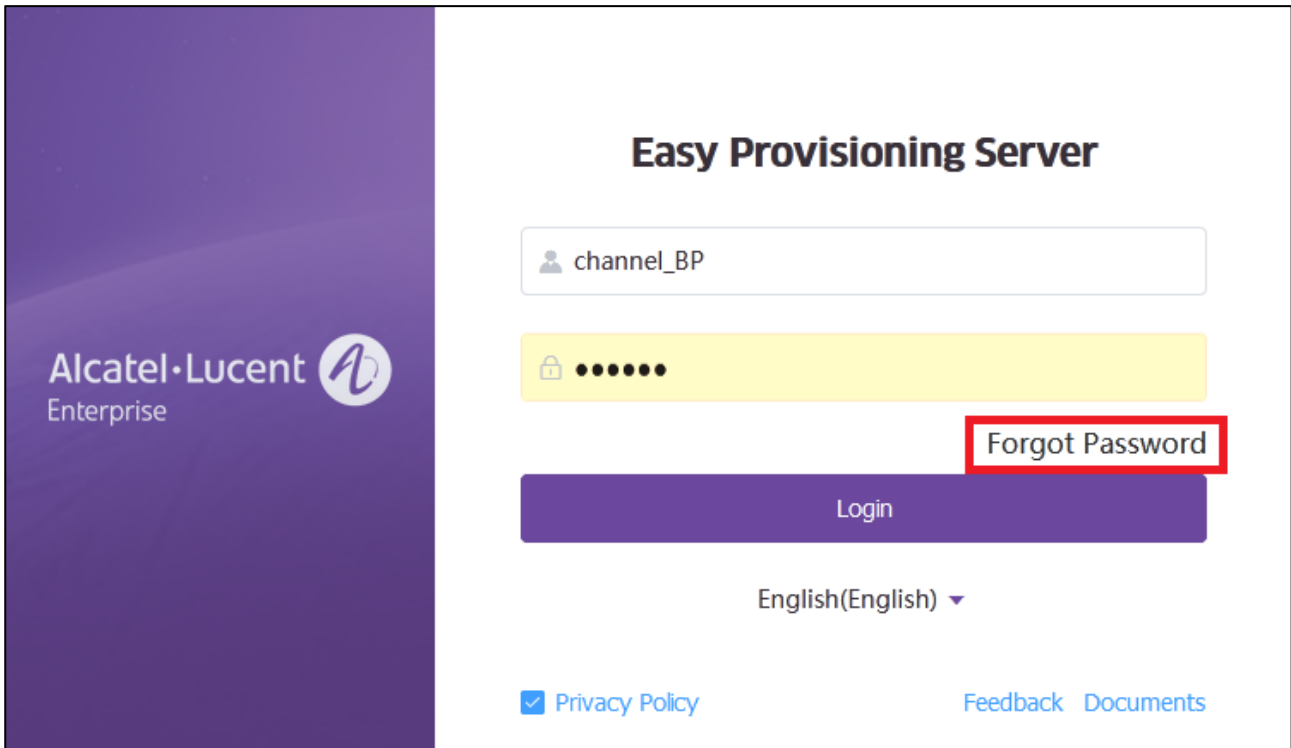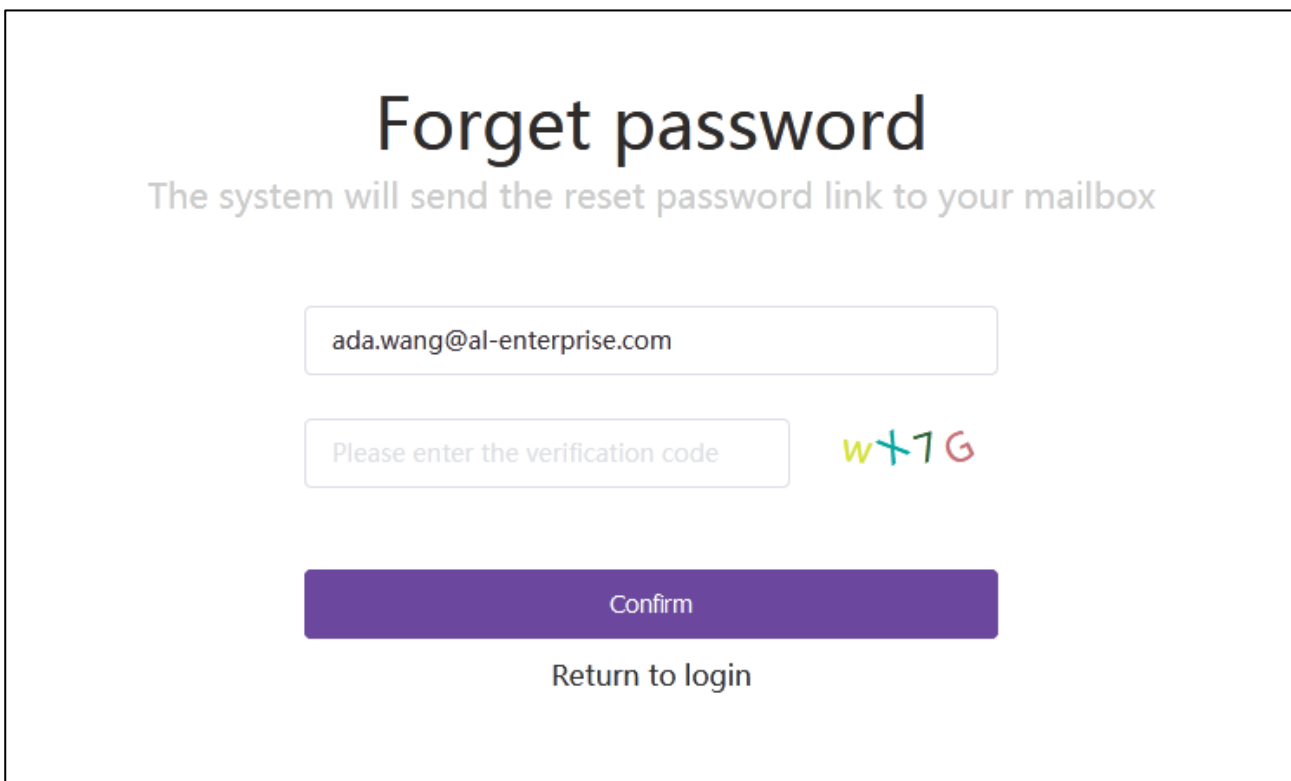3. Enter your EPS email, username, and password.

4. Click "**Login**".

4.2 Edit Channel User Information

Click on the button under username to open a drop-down menu. Click "**Personal Information**" to modify user information.
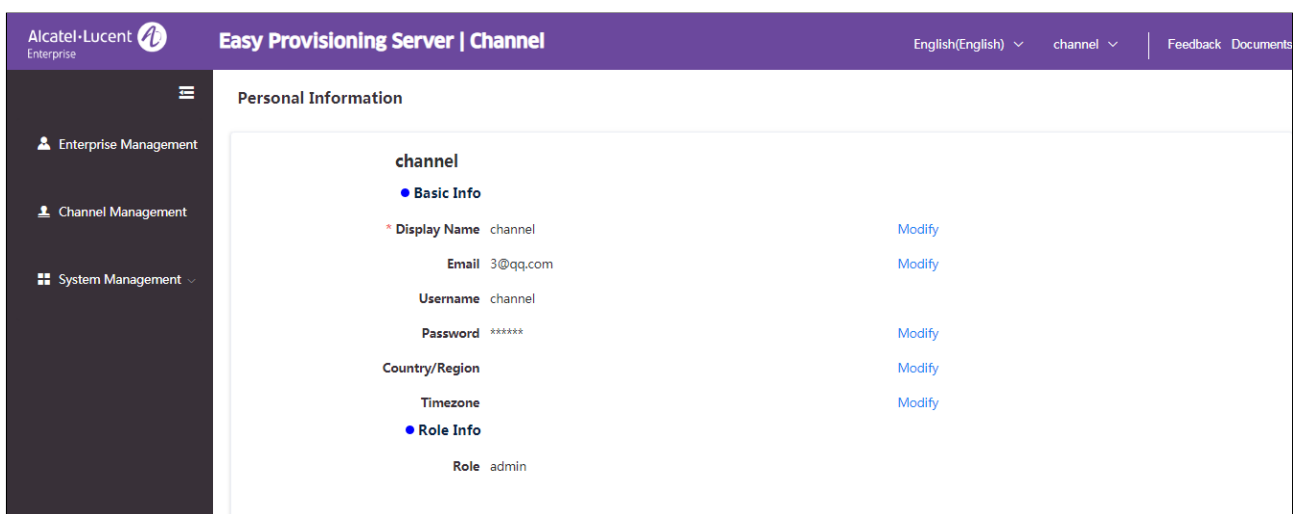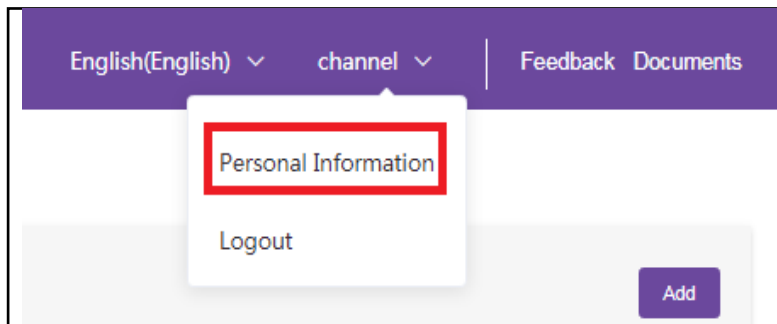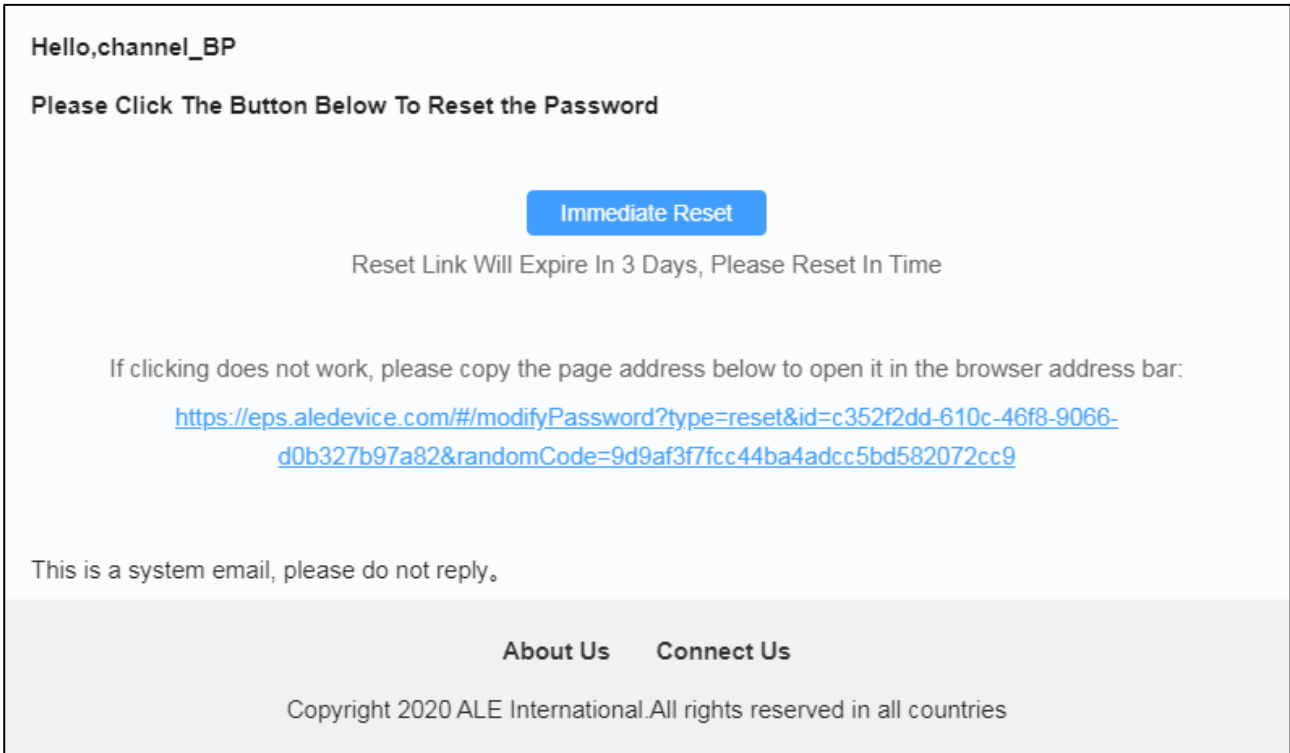
4.3 Recover Channel User Password

If the user forgets their password, a new one can be requested from the EPS server. Enter the account username, then click "**Forgot Password**".


- You will be redirected to the reset password page. Input the email address and verification code. You will receive an email with the reset password link after clicking the "**Confirm**" button.

Hello,channel_BP

Please Click The Button Below To Reset the Password

Immediate Reset

Reset Link Will Expire In 3 Days, Please Reset In Time

If clicking does not work, please copy the page address below to open it in the browser address bar:

https://eps.aledevice.com/#/modifyPassword?type=reset&id=c352f2dd-610c-46f8-9066-d0b327b97a82&randomCode=9d9af3f7fcc44ba4adcc5bd582072cc9

This is a system email, please do not reply。

About Us   Connect Us

Copyright 2020 ALE International.All rights reserved in all countries

- Click the "**Immediate Reset**" button or paste the reset password link into the browser address bar, then reset the password. Once the reset is complete, the user can log in to EPS normally with the new password.

4.4 Homepage

The Enterprise Management, Channel Management, and System Management configuration menus are displayed in the Channel interface.
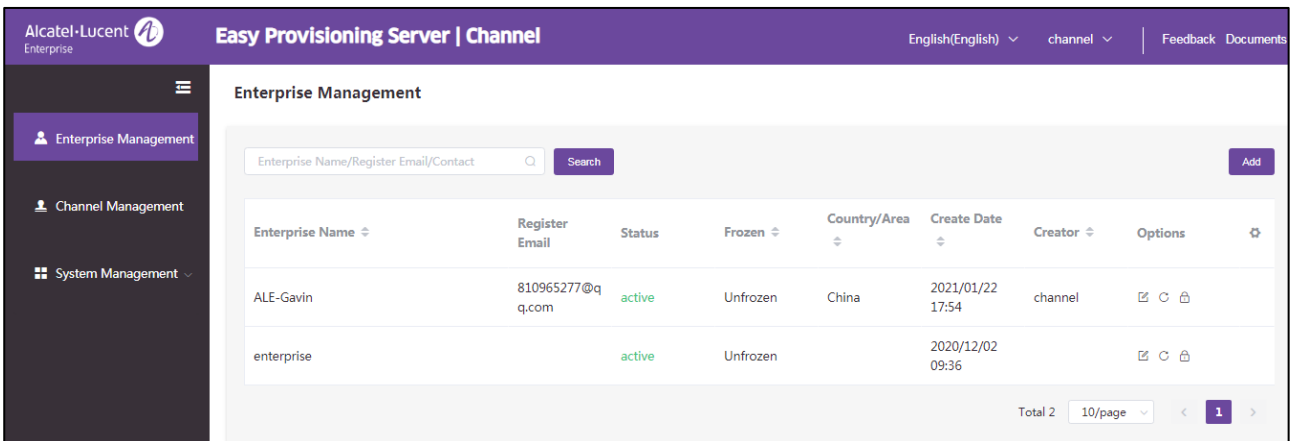
5. Enterprise Management

5.1 Create Enterprise

New enterprises can be created by the channel user.
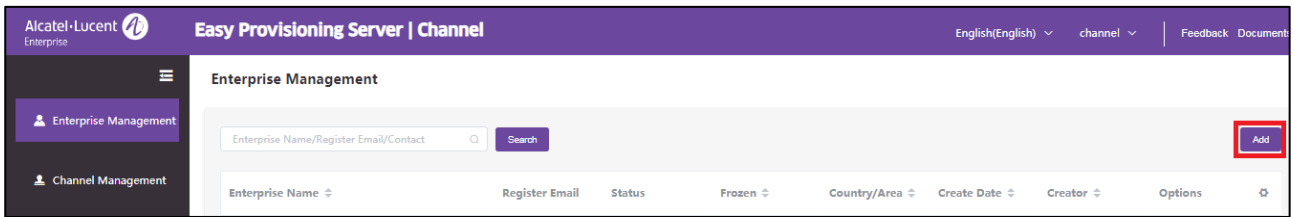
Click the "**Add**" button, then input corresponding information:

- Enterprise Name

- Email

- Country/Area

- Contact (optional)

- Phone Number (optional)

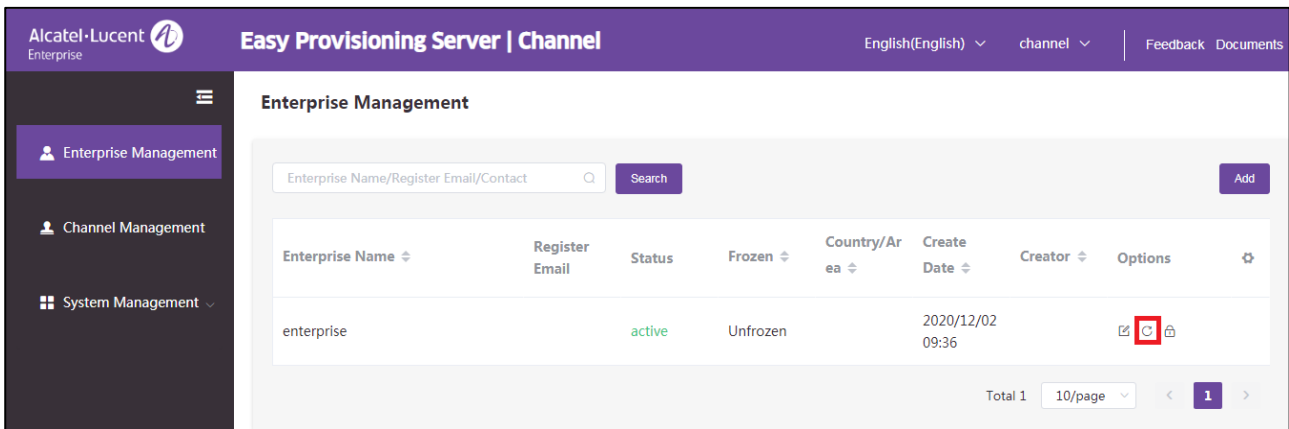

5.2 Edit Enterprise

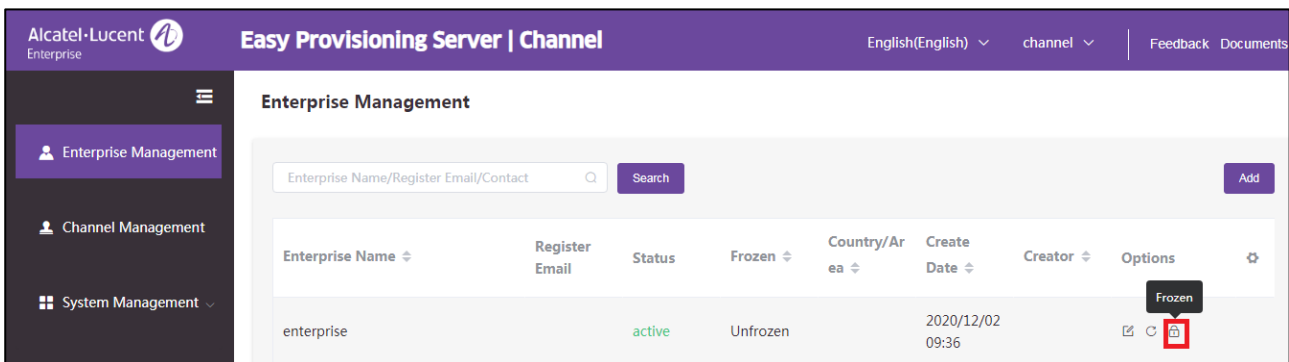Selects the enterprise that needs to be edited, then click the "**Edit**" button.
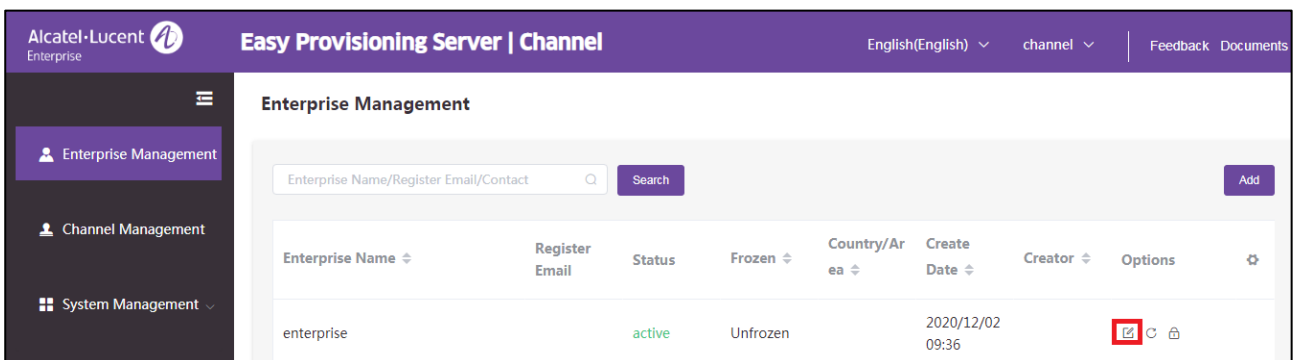
5.3 Reset Enterprise Admin Password

Selects the enterprise, then click the "**Reset Password**" button to send an email with the reset password link to the enterprise admin's inbox.
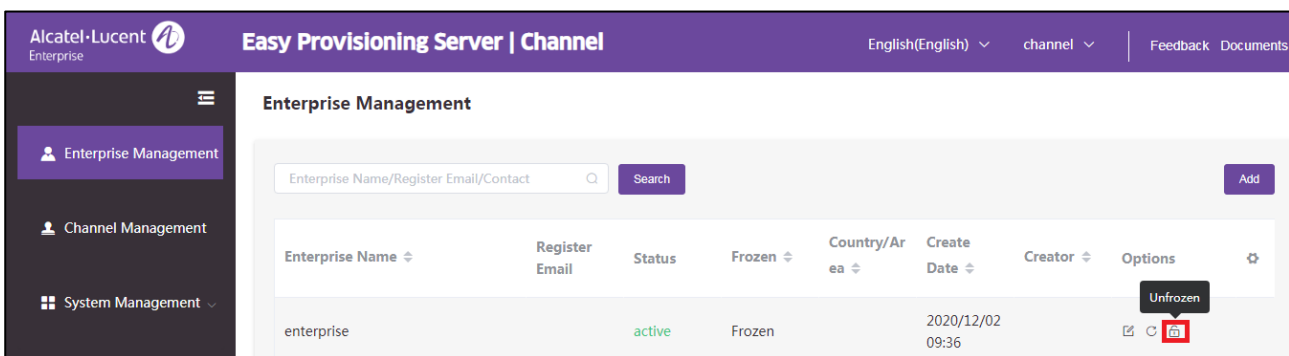

5.4 Freeze/Unfreeze Enterprise

Select the enterprise, then click the "**Frozen**" button.

After the enterprise user is frozen, the "**Frozen**" button will switch to an "**Unfrozen**" button. All user accounts of this enterprise will become disabled until it is unfrozen.

5.5 Search for Enterprise

Input the Enterprise Name/Register Email/Contact, then click the "**Search**" button.
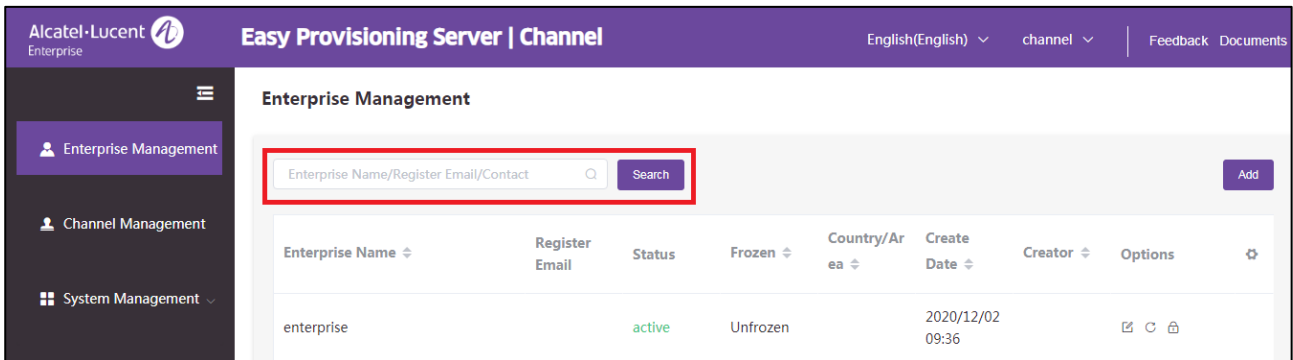
6. Subordinate Channel Management

If the channel user has permissions to create subordinate channels, the Channel Management configuration menu will be visible.

6.1 Create Subordinate Channel

New Channel can be created by Channel user.
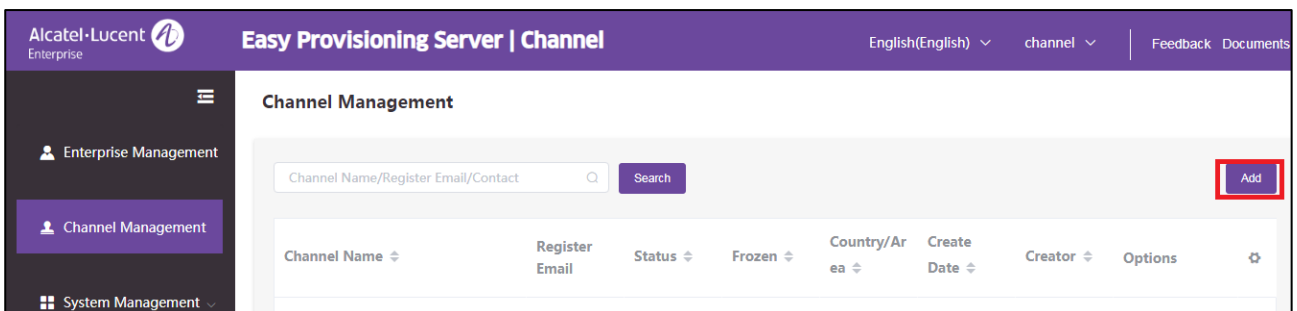
Click the "**Add**" button, then input corresponding information:

- Enterprise Name

- Register Email

- Country/Area

- Contact (optional)

- Phone Number (optional)

6.2 Edit Subordinate Channel

Select the subordinate channel, then click the "**Edit**" button.

6.3 Reset Subordinate Channel Admin Password

Select the subordinate channel, then click the "**Reset Password**" button to send an email with the reset password link to the enterprise admin's inbox.

6.4 Freeze/Unfreeze Subordinate Channel

Selects the channel, then click the "**Frozen**" button.

After the channel user is frozen, the "**Frozen**" button will switch to an "**Unfrozen**" button. All user accounts of this enterprise will become disabled until it is unfrozen.
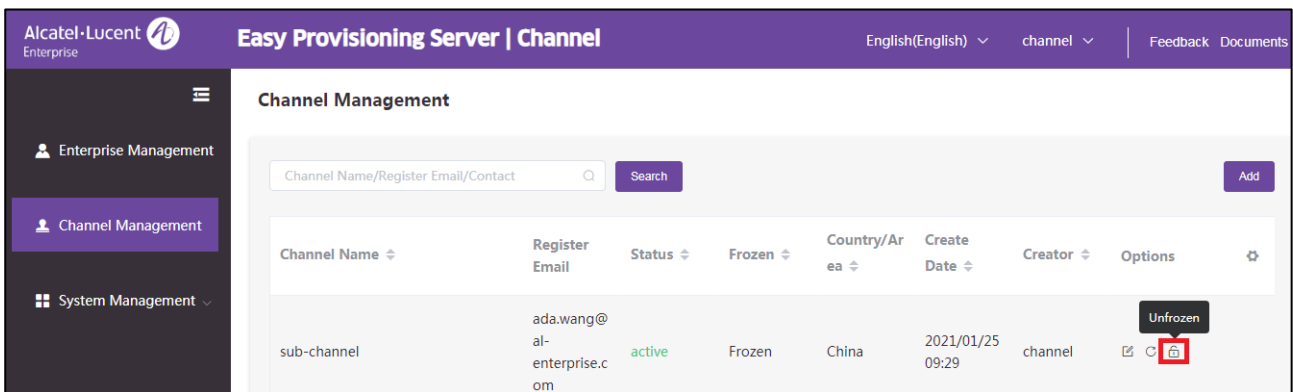
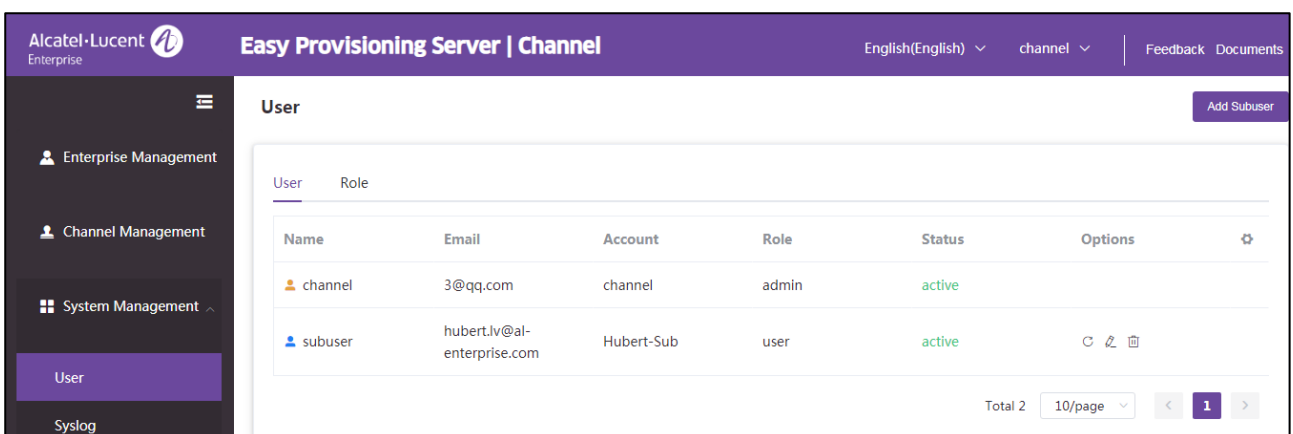## 6.5 Search for Subordinate Channel

Input the Enterprise Name/Register Email/Contact, then click the "**Search**" button.
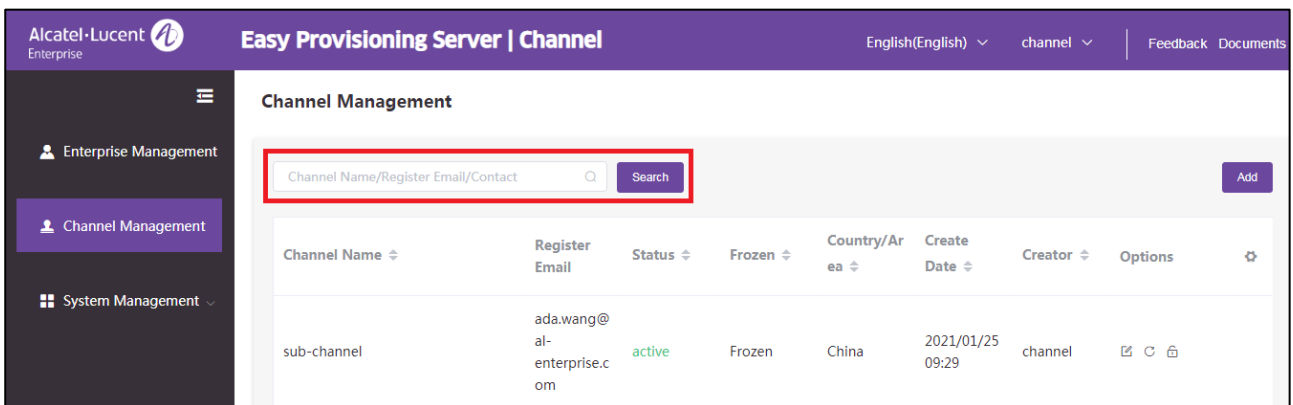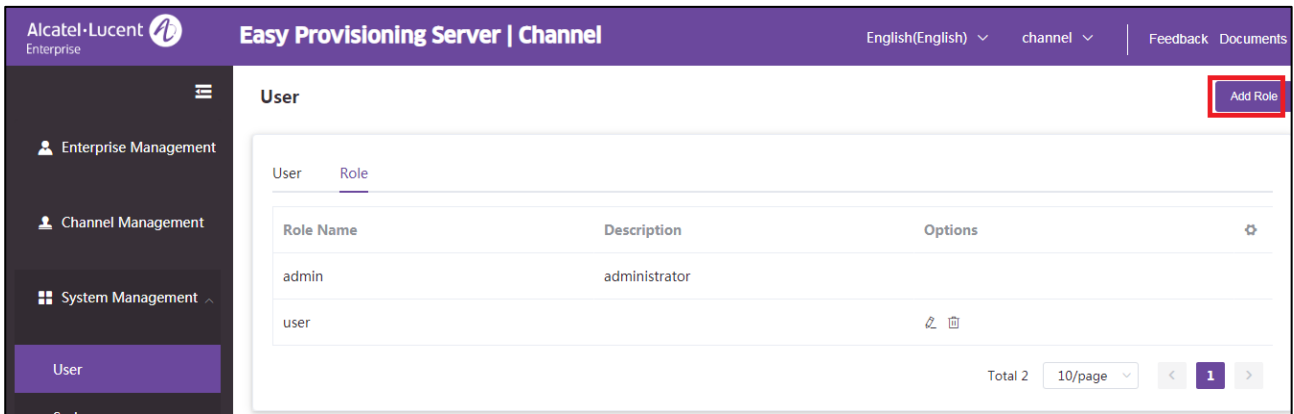

7. System Management

7.1 User Management

This section describes the management of subordinate users.

7.1.1 Add Role

1. Click the "**Add Role**" button. The "Add Role" interface will appear.

2. Input the role name and description (optional), then configure the role's function and data permissions. Click the "**Save**" button to store the role.

Menu	Description
Role Name (required)	Input the role name. Role names must be unique.
Description	Input a description of the role.

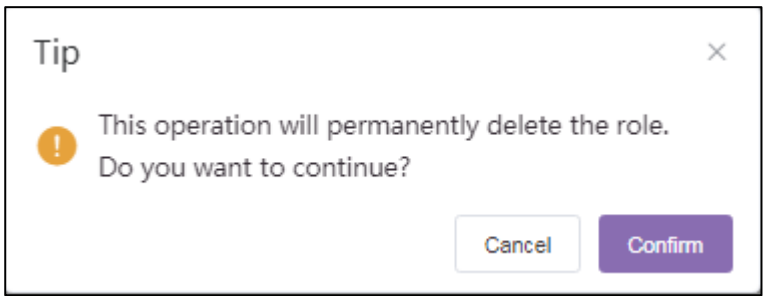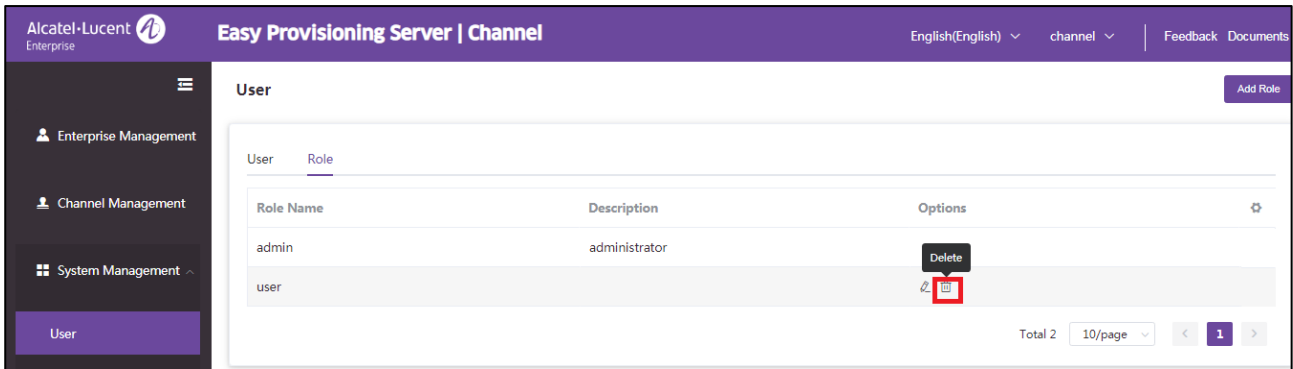| Select Permissions (required)	Select the necessary function and data permissions. At least one permission must be selected.

7.1.2 Edit Role

Click the "**Edit**" button. The "Edit Role" interface will appear.
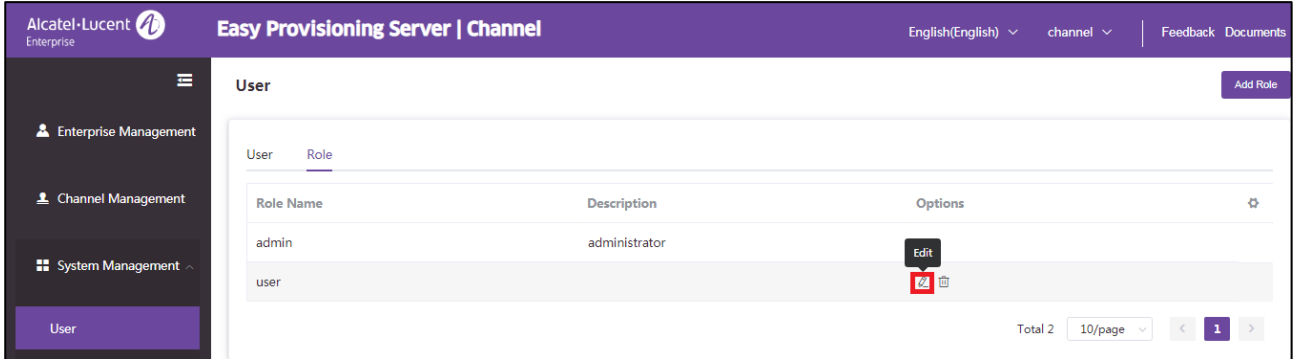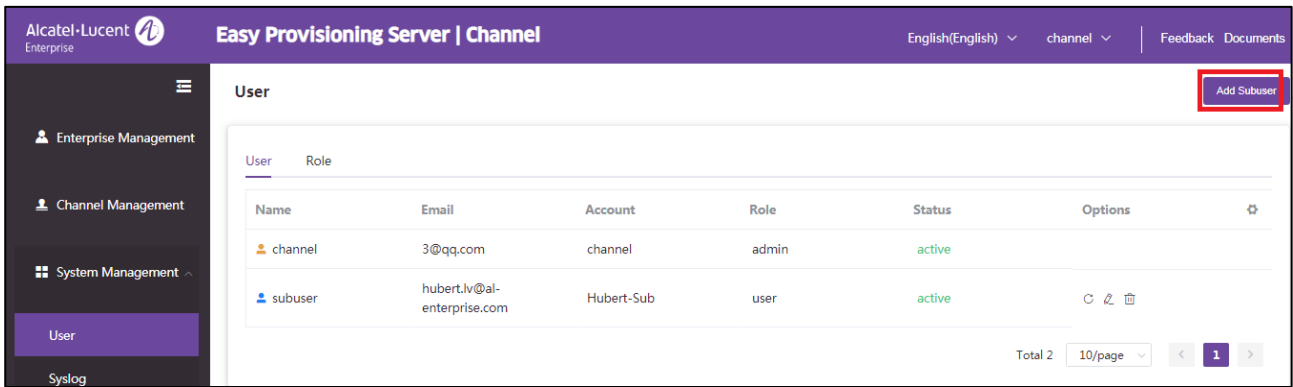

7.1.3 Delete Role

Click the "**Delete**" button, a pop-up window will appear to ask for confirmation.

Click the "**Confirm**" button to execute the operation.

7.1.4 Add Subuser

Click the "**Add Subuser**" button. The "Add Subuser" interface will appear.

Input the Name, Email, and Role, then click the "**Save**" button to create the subuser.
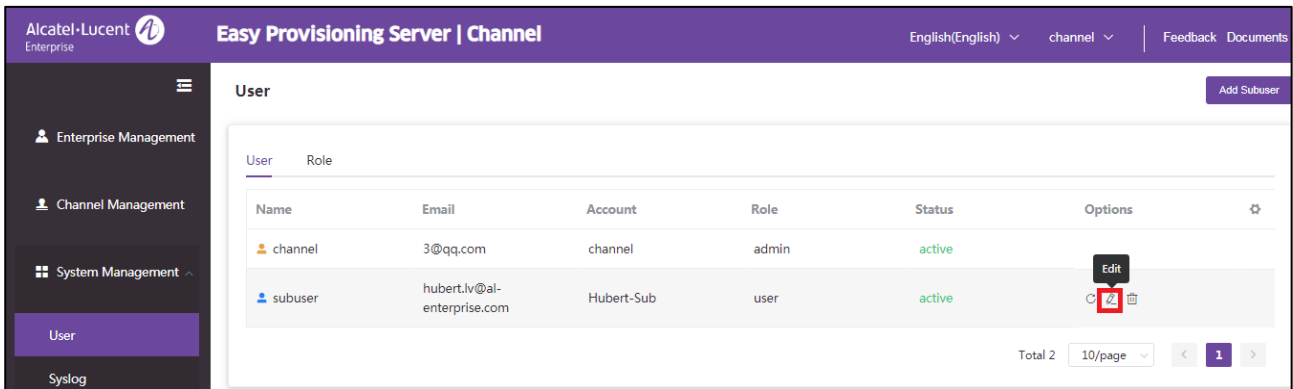

| Menu	Description
Name (required)	Input the user name.
Email (required)	Input the email address. EPS will send an activation email to the specified address. The email must be unique.
Role (required)	Select a role from the drop-down menu. Subusers cannot be assigned the Admin role.

7.1.5 Edit Subuser

Click the "**Edit**" button. The "Edit Subuser" window will appear.

7.1.6 Delete Subuser

Click the "**Delete**" button, a pop-up window will appear to ask for confirmation.
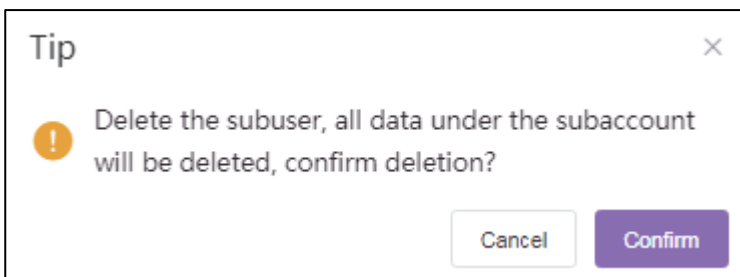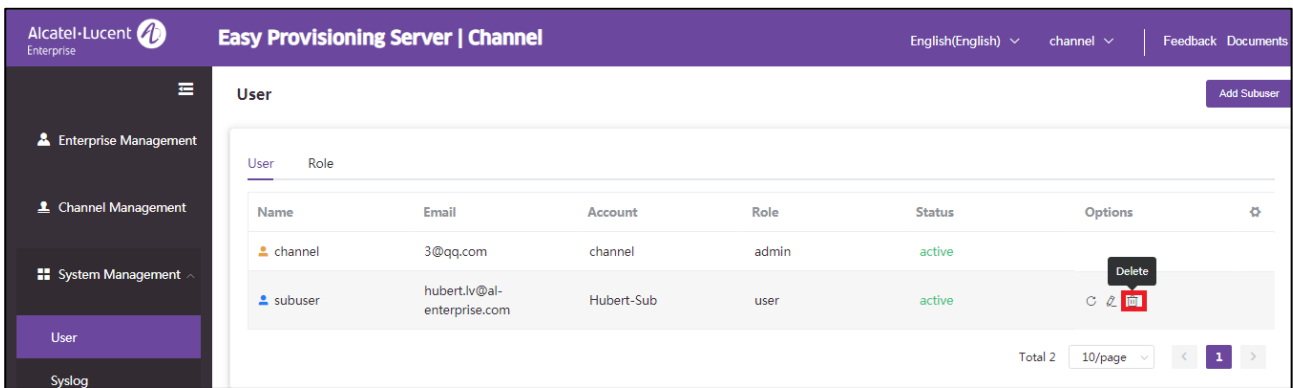
Click the "**Confirm**" button to execute the operation.

7.1.7 Reset Subuser Password

Selects the subuser name, then click the "**Reset Password**" button. An email with the reset password link will be sent to the subuser's inbox.
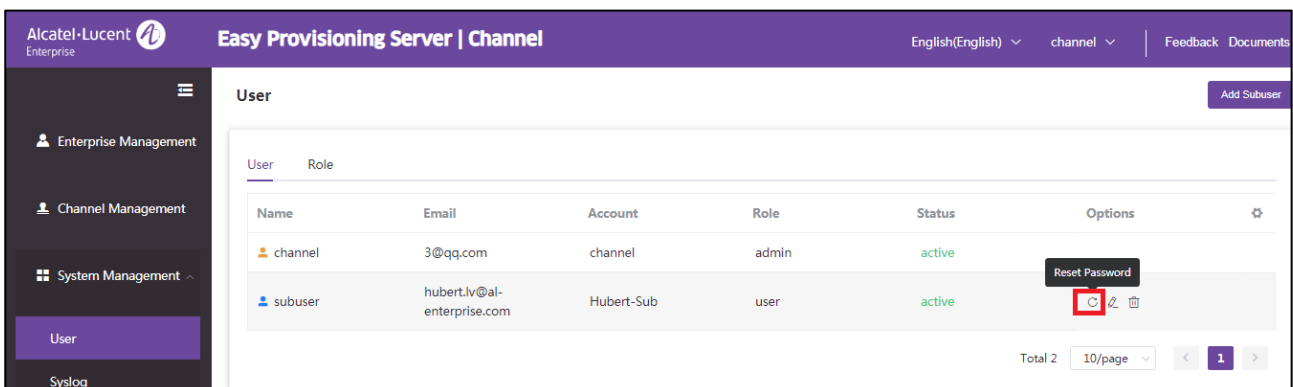
7.2 Syslog

The Syslog page displays EPS operation logs. Users can filter the syslog by using the filters. Filters include Level, Operations, IP address, Username, and Time.

7.3 About EPS